

TARU VILLAS

Sustainability Progress Report

FY 2025–2026

Taru Villas – The Long House, Bentota

Our focus: people • planet • responsible hospitality

This report communicates the progress made during FY 2025–2026 and the practical actions planned for FY 2026–2027.

1. Our Sustainability Journey

At Taru Villas, sustainability is an important part of how we operate, engage with our team and guests, and manage our environmental and social impacts.

During FY 2025–2026, we continued to strengthen our sustainability practices across our properties, building on the initiatives undertaken during the previous year. Our focus has included employee engagement, responsible waste management, sustainable procurement, resource efficiency, guest awareness, community engagement, safety, and accessibility.

A significant milestone in our sustainability journey was achieving Travelife Certification in 2025. This achievement reflects Taru Villas - The Long House's commitment to responsible and sustainable hospitality practices and demonstrates the establishment of structured approaches for environmental management, social responsibility, responsible procurement, guest engagement, and continuous improvement.

The Travelife certification journey strengthened our internal sustainability systems, encouraged greater employee participation, and helped embed sustainability considerations into our everyday operations.

This report highlights the progress made by Taru Villas - The Long House during FY 2025–2026, compares selected environmental performance indicators with FY 2024–2025, and outlines the actions we plan to take during FY 2026–2027.

2. Sustainability Progress at a Glance

During FY 2025–2026, we made progress in several areas of sustainability management and day-to-day operations.

- Greater employee participation in sustainability initiatives
- Improved sustainability tracking and documentation
- Better waste segregation, storage, and monitoring practices
- Increased focus on reducing food waste
- Greater engagement with suppliers on sustainability expectations
- Increased sustainability awareness among guests and employees
- Improved water-use efficiency per guest night
- Strengthened safety and accident-prevention measures
- Improved accessibility within the property
- Introduction of a community complaint mechanism

3. Building a Sustainability Culture

3.1 Sustainability Champion Programme

To encourage wider employee participation, Taru Villas - The Long House operates a monthly Sustainability Champion Programme.

Each month, a different member of the team is appointed as Sustainability Champion and is given responsibility for supporting and promoting sustainability activities at the property.

The programme is intended to:

- Increase employee awareness of sustainability practices
- Give employees greater exposure to sustainability responsibilities
- Encourage ownership and accountability
- Promote participation in environmental and social initiatives
- Integrate sustainability more closely into everyday hotel operations

By rotating this responsibility among employees, sustainability becomes a shared commitment rather than the responsibility of a single individual or department.

3.2 Better Tracking and Documentation

During FY 2025–2026, we strengthened the way sustainability activities are recorded and monitored.

Improved record keeping allows us to better understand our progress, identify opportunities for improvement, and make more informed decisions based on actual operational performance.

4. Environmental Sustainability

4.1 Responsible Waste Management

Waste management remained an important focus during FY 2025–2026.

Improvements made during the year included:

- Improved waste tracking
- Better segregation of different waste streams
- Improved waste storage arrangements
- Better cleanliness and regular maintenance of waste-management areas
- Measures to reduce food waste through improved portion management

While overall waste generation remained relatively stable compared with the previous reporting period, improvements in segregation, handling, and monitoring provide a stronger foundation for further waste reduction.

Going forward, our focus will increasingly shift from managing waste effectively to preventing and reducing waste at its source.

4.2 Sustainable Procurement and Supplier Engagement

We continued to strengthen our approach to responsible purchasing during FY 2025–2026.

The property increased its focus on procuring environmentally responsible products and communicating its sustainability expectations to suppliers.

Engaging suppliers is important because the environmental impact of hospitality operations extends beyond the property itself. Through responsible procurement, we aim to progressively encourage products and services that support better environmental and social outcomes.

Future supplier engagement will include a stronger focus on reducing unnecessary packaging and identifying opportunities for recycling and circular use of materials.

5. Energy Performance

Energy consumption is one of the key environmental impacts associated with hotel operations.

During FY 2025–2026, electricity consumption per guest night increased compared with the previous year.

Indicator	FY 2024–2025	FY 2025–2026	Change
Energy Consumption per Guest Night	40.52 kWh	48.18 kWh	Increased

We recognise that this increase requires further attention.

Several operational factors may influence energy consumption, including changes in operating patterns, cooling requirements, equipment performance, and energy used by staff accommodation and supporting facilities.

Rather than relying only on the overall consumption figure, we plan to undertake a more detailed assessment during FY 2026–2027 to better understand where and how energy is being consumed.

The findings will help us identify practical opportunities to improve efficiency without compromising guest comfort or service quality.

6. Water Performance

Water efficiency improved during FY 2025–2026.

Indicator	FY 2024–2025	FY 2025–2026	Change
Water Consumption per Guest Night	1.00 m ³	0.91 m ³	Improved

Water consumption decreased from 1.00 m³ to 0.91 m³ per guest night, representing improved water-use efficiency compared with the previous financial year.

We will continue monitoring water consumption and identifying opportunities to maintain and further improve this performance.

7. Waste Generation Performance

Overall waste generation remained relatively stable between FY 2024–2025 and FY 2025–2026.

Although a significant reduction in total waste generation was not recorded, progress was made in the way waste is monitored, separated, stored, and managed.

Taru Villa has already adopted a Sustainable Procurement Policy which emphasis responsible purchasing to minimize waste, promote reuse and recycling, and responsible disposal.

Waste Performance targets for FY 2026-2027

- Reducing waste at source, particularly food waste and packaging waste.
- Screen waste management practices of all waste haulers associated with the property. This is to ensure all waste collected from the property is managed as expected.
- Identify more upcycling and recycling options within the local area and engage as necessary

8. Our People and Social Responsibility

8.1 Employee Awareness and Wellbeing

Employee engagement is central to our sustainability approach.

During FY 2025–2026, greater awareness was created among employees regarding:

- Sustainable operational practices
- Working-hour arrangements
- Employee break times
- Individual responsibilities relating to sustainability
- Taru Villa's contribution to increasing employment opportunities within the local area.

These initiatives support employee wellbeing while helping to build a workplace culture in which sustainability forms part of everyday decision-making.

8.2 Guest Awareness

We also continued to improve communication with guests about the sustainability practices implemented at the property.

Guest awareness is important because many environmental impacts, including energy use, water consumption, and waste generation, are influenced by both hotel operations and guest behaviour.

By communicating our sustainability initiatives, we aim to encourage guests to participate in responsible practices while continuing to enjoy a comfortable stay.

8.3 Community Engagement

A community complaint mechanism was introduced during FY 2025–2026.

This provides a clearer channel through which neighbouring communities and other stakeholders can communicate concerns to the property.

The mechanism supports greater transparency, responsible stakeholder engagement, and constructive relationships with the surrounding community.

8.4 Safety and Accessibility

We continued to strengthen safety and accessibility across the property.

Actions taken during the year included:

- Improved safety signage

- Strengthened beach-safety measures
- Additional accident-prevention measures
- Improved accessibility for persons with disabilities within the property

These initiatives contribute to creating a safer and more inclusive environment for guests, employees, and visitors.

9. Maintaining Our Standards

In addition to introducing new initiatives, we continued to maintain good practices established in previous years.

- Maintaining the reservation area
- Maintaining beach cleanliness through regular waste-management activities
- Amount of plastic collected from the beach will be recorded during FY 2026-2027

Maintaining established practices is an important part of ensuring that sustainability improvements become embedded within normal hotel operations.

10. Key Progress During FY 2025–2026

Some of the most significant developments during the reporting year were:

- Stronger sustainability governance and employee participation
- Improved waste-management practices
- Better sustainability tracking and documentation
- Greater supplier engagement
- Increased sustainability awareness among employees and guests
- Improved water efficiency
- Strengthened safety and accessibility measures
- Introduction of a community complaint mechanism
- Adoption of the sustainable procurement policy
- Employee training on human rights, responsibilities, and sustainable operations

At the same time, we have identified several priorities requiring additional attention:

- Improving energy efficiency
- Identifying major energy-consuming and energy-wastage areas
- Establishing measurable sustainability performance targets
- Further reducing food, packaging, and other waste

Identifying these areas allows us to establish a clearer sustainability agenda for the coming year.

11. Ongoing Sustainability Actions

For the period of FY 2025-2026, greenhouse gas-related quantification activities for the financial year were also completed as part of our ongoing efforts to better understand and manage our environmental impact.

This information will support future efforts to monitor emissions and identify opportunities for improvement.

12. Priorities for FY 2026–2027

Our next phase will place greater emphasis on measurable performance improvement and operational efficiency.

12.1 Improving Energy Performance

Planned actions include:

- Conducting a detailed energy assessment to identify major areas of energy consumption and potential energy-saving opportunities
- Conducting a technical review of HVAC system efficiency and operating practices
- Exploring centralized controls for guest-room lighting and air-conditioning through a key-card-based system
- Reviewing the pre-cooling period used before guest arrival to determine whether cooling duration can be optimized while maintaining guest comfort

These actions will help us better understand the reasons behind the increase in energy consumption and establish practical measures for improvement.

12.2 Strengthening Sustainability Performance Indicators

We will also review the performance indicators used to track resource consumption.

Currently, indicators such as electricity and water consumption are assessed primarily against guest nights. However, hotel operations also involve employees and supporting activities that consume resources regardless of guest occupancy.

We therefore plan to evaluate whether complementary indicators incorporating both guest and employee activity could provide a more representative understanding of operational performance.

This will allow us to track trends more accurately and make better-informed sustainability decisions.

12.3 Reducing Waste Further

During FY 2026–2027, planned waste-management initiatives include:

- Strengthening the implementation of the sustainable procurement policy
- Monitoring prepared food waste in addition to total food waste
- Strengthening supplier engagement to reduce unnecessary packaging
- Exploring new partnerships for recycling
- Identifying suitable recycling solutions for glass bottles
- Continuing efforts to prevent waste before it is generated

By improving the quality of waste data, we aim to identify specific opportunities for waste prevention and establish more targeted reduction measures.

13. Looking Ahead

FY 2025–2026 represented another step forward in integrating sustainability into the operations of Taru Villas - The Long House.

Progress was achieved through greater employee involvement, better waste-management practices, stronger sustainability monitoring, improved supplier and guest engagement, better water efficiency, and continued improvements to safety and accessibility.

We also recognise that sustainability requires continuous improvement. The increase in energy consumption during the year highlights an important area where further investigation and action are required.

During FY 2026–2027, our focus will therefore be on converting the systems and practices already established into increasingly measurable improvements in environmental performance.

Through continued monitoring, employee participation, responsible procurement, resource-efficiency initiatives, and engagement with our guests, suppliers, and communities, Taru Villas - The Long House, Bentota will continue working towards more responsible and sustainable hospitality.